		QGEA – Interpretation Act 1954	N/A
		ARRs – section 9.5	
General information	Introductory Information	ARRs – section 10.1	2–7
	Machinery of Government changes	ARRs – section 31 and 32	N/A
	Agency role and main functions	ARRs – section 10.2	8–13
	Operating environment	ARRs – section 10.3	11–12, 42
Non-financial performance	Government's objectives for the community	ARRs – section 11.1	14
	Other whole-of-government plans/specific initiatives	ARRs – section 11.2	N/A
	Agency objectives and performance indicators	ARRs – section 11.3	14–37
	Agency service areas and service standards	ARRs – section 11.4	4–7, 14–37
Financial performance	Summary of financial performance	ARRs – section 12.1	38–40
Governance management and structure	Organisational structure	ARRs – section 13.1	41–42, 45
	Executive management	ARRs – section 13.2	41–44
	Government bodies (statutory bodies and other entities)	ARRs – section 13.3	41–42, uq.edu.au/about/year-ended-december-31-2018
	Public Sector Ethics Act 1994	*Public Sector Ethics Act* 1994 ARRs – section 13.4	46
	Queensland public service values	ARRs – section 13.5	9
Governance risk management and accountability	Risk management	ARRs – section 14.1	46
	Audit committee	ARRs – section 14.2	46–47
	Internal audit	ARRs – section 14.3	47
	External scrutiny	ARRs – section 14.4	47
	Information systems and recordkeeping	ARRs – section 14.5	47
Governance human resources	Strategic workforce planning and performance	ARRs – section 15.1	48–50
	Early retirement, redundancy and retrenchment	*Directive 11/12 Early Retirement, Redundancy and Retrenchment* *Directive 16/16 Early Retirement, Redundancy and Retrenchment (from 20 May 2016)* ARRs – section 15.2	