

Student retention

UQ's commitment to student retention is reflected in the University's focus on providing a supportive and engaging learning environment. This includes offering flexible learning options, providing academic and pastoral support, and ensuring that students have a positive experience throughout their journey at UQ. The University's Student Success Program is a key initiative in this area, providing students with the resources and support they need to succeed.

Student Success Program

The Student Success Program is a comprehensive initiative designed to support students from the moment they enrol at UQ. It includes a range of services such as academic support, career guidance, and mental health services. The program is tailored to meet the needs of individual students, ensuring that they have the best possible chance of success. The program is a key part of UQ's commitment to student retention and success.

Regional Medical Pathway

The Regional Medical Pathway is a program that provides students from regional areas with the opportunity to study medicine at UQ. The program is designed to support students who may face additional challenges, such as distance from campus and limited access to resources. The program includes a range of support services, including accommodation, travel, and academic support. The program is a key part of UQ's commitment to providing a supportive and engaging learning environment for all students.

- u Related initiative for 4.5
- 4.1 Indigenous engagement pg 29

4.6 Attract and develop a high-achieving cohort of students through enriched learning and personal development experiences.

UQ attracted 40.3 per cent of OPI-5 first preferences in 2020 and was first in the state for OPI-12s. In 2019, UQ also retained 83.8 per cent of commencing domestic bachelors, the highest rate in Queensland.

Mobility and leadership opportunities

UQ provides a range of mobility and leadership opportunities for its students. These include international exchange programs, leadership development programs, and opportunities to participate in research projects. The University is committed to providing students with the skills and experiences they need to succeed in a globalized world. The University's focus on mobility and leadership opportunities is a key part of its commitment to providing a supportive and engaging learning environment for all students.

Ventures

UQ's Ventures program is a key initiative in this area, providing students with the opportunity to develop and launch their own businesses. The program includes a range of support services, including mentorship, funding, and access to UQ's extensive network of industry partners. The program is a key part of UQ's commitment to providing students with the skills and experiences they need to succeed in a globalized world. The University's focus on ventures is a key part of its commitment to providing a supportive and engaging learning environment for all students.

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Indigenous Student Leadership program

The Indigenous Student Leadership program is a key initiative in this area, providing Indigenous students with the opportunity to develop and enhance their leadership skills. The program includes a range of support services, including mentorship, funding, and access to UQ's extensive network of industry partners. The program is a key part of UQ's commitment to providing students with the skills and experiences they need to succeed in a globalized world.

Liveris Academy for Innovation and Leadership

The Liveris Academy for Innovation and Leadership is a key initiative in this area, providing students with the opportunity to develop and enhance their innovation and leadership skills. The program includes a range of support services, including mentorship, funding, and access to UQ's extensive network of industry partners. The program is a key part of UQ's commitment to providing students with the skills and experiences they need to succeed in a globalized world.

New major in Western Civilisation funded by the Ramsay Centre

The new major in Western Civilisation, funded by the Ramsay Centre, is a key initiative in this area, providing students with the opportunity to develop and enhance their understanding of Western civilisation. The program includes a range of support services, including mentorship, funding, and access to UQ's extensive network of industry partners. The program is a key part of UQ's commitment to providing students with the skills and experiences they need to succeed in a globalized world.

- u Related initiatives for 4.6
- 1.5 Student Complex pg 20
- 3.3 Rankings strategy pg 28
- 3.4 CX program pg 28

Review of activities

5. Building an agile, responsive and efficient university operation

UQ is committed to ensuring that our operations and professional services are responsive to the needs of the University, built on a One UQ approach that drives service improvements and creates efficiencies – particularly in the student administration area. Streamlining and automating business processes, and building professional, advisory and technical skills in our workforce are key priorities.

5.1 Proactively build the capacity and capability of our workforce to achieve our strategic goals.

Labili Tu.224 0 ,ja.362 -1 and the Library adopted evidence-based methodologies to review processes and deliver improved services for students and greater strategic value from Library special collections.

A social experiment with a service robot was also trialed in conjunction with a Business, Economics and Law Doctor of Philosophy candidate.

Enhancing UQ policies and procedures

UQ is committed to ensuring that our policies and procedures are up-to-date and effective. This includes a range of initiatives such as reviewing and updating policies, and implementing new procedures. The University is committed to providing a supportive and engaging learning environment for all students.

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Disclosure and management of interests

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Key performance indicators Agile operations

Improved internal collaboration

Proportion of staff who agree there is good communication across all sections of UQ¹

	2011	2015	2019
Per cent	32.0	30.0	32.0

5.2 Enhance IT governance to ensure that UQ's information technology aligns with the University's strategy and priorities, appropriately considers risk and provides maximum value.

IT governance

UQ's IT governance framework is designed to ensure that IT is used to support the University's strategic objectives and to provide maximum value. The framework is based on the ITIL 4 model and is aligned with the University's risk management framework. The framework is designed to ensure that IT is used to support the University's strategic objectives and to provide maximum value.

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IT strategy

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IT performance

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